

From: Conner, Dede - KDE Division Director
Sent: Friday, April 12, 2024 2:00 PM
To: All State KSIS Contacts
Subject: KSIS Notification: Special Education Goal Monitoring
Reminder about the upcoming maintenance scheduled for this weekend.

To: Staff Responsible for Special Education Goal Monitoring

ISSUE ALERT:

In the Campus.2411 release, users attempting to generate the Special Education Goal Monitoring report (Student Information > Special Education > General > Goal Monitoring) encounter an error message and are unable to generate the corresponding report.

FIX: This issue is being tracked with Infinite Campus Development as SIS-177596. Our team will be working with KDE to deploy a fix as it becomes available.

We apologize for any inconvenience this has caused your district.

As always, if you are experiencing an issue with Infinite Campus, please submit a support case. If it needs immediate attention, please follow up your case submission with a phone call to Support at 1-888-461-2004.

The Infinite Campus Support Team
~Committed to Doing the Right Thing

Please note: The Infinite Campus Notifications mailbox is UNATTENDED. If you have a question or response specific to a case, please logon to the Infinite Campus Community at:

<https://community.infinitecampus.com>.

Infinite Campus, Inc. | 4321 109th Ave NE | Blaine, MN 55449

Campus Support 1-888-461-2004 (for Authorized Support Contacts)