

From: Conner, Dede - KDE Division Director
Sent: Tuesday, July 9, 2024 12:16 PM
To: All State KSIS Contacts
Subject: KSIS Notification: SQL Server Change on Wednesday, July 24

Dear KSIS Contact,

In our ongoing commitment to bolster student data security, Infinite Campus will be modifying the configuration of the SQL Server for your district's KSIS/Infinite Campus sites. This adjustment will require SSL encryption on direct connections to the SQL Server. This update is scheduled during the normal Microsoft maintenance window on Wednesday, July 24 from 3 am – 5 am.

We do not expect this change to require any configuration modifications on the part of district staff or vendor partners; this change has been piloted with other Kentucky districts. If you do encounter issues that appear to be related to this change, please open a support case with Infinite Campus in the usual manner.

If you have questions about this change in advance, please email lisa.degaris@infinitecampus.com.

Best Regards,

Lisa

Lisa Keeter

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