From: Conner, Dede - KDE Division Director
Sent: Monday, January 26, 2026 1:39 PM
To: All State KSIS Contacts
Subject: KSIS Notification: Reminder - Emergency RX Release of Campus.2551.11 Planned for January 26

KSIS Contact,

Reminder – Infinite Campus release Campus.2551.11 will go into production tonight (1/26). Details for the release were provided in the previous notification below.

Additionally, KDE is considering taking Campus.2603 ahead of schedule due to an issue affecting scheduling in one Kentucky district using Academic Planning course plans. The potential resolution (RX) is only available starting with Campus.2603. Other districts may also be experiencing this issue but have not yet submitted cases. Districts encountering similar scheduling problems are encouraged to submit a support case so KDE can determine the full scope of impact.

> **Academic Planning Issues (SIS-195467)**
> Issues with Course Plan locking were causing students to be unable to add courses to their Course Plan, and Course Recommendations issues were causing teachers to be unable to save course recommendations.

Thank you,
Crystal Darnell
Phone: (502) 564-2020 Ext. 2476
Email: crystal.darnell@education.ky.gov

From: Conner, Dede - KDE Division Director
Sent: Friday, January 23, 2026 1:37 PM
To: All State KSIS Contacts
Subject: KSIS Notification: Emergency RX Release of Campus.2551.11 Planned for January 26

KSIS Contact,

Please be advised that an emergency Rx release of **Campus.2551.11** is planned for **Monday, January 26, at 7:00 p.m., (Central)/ 8:00 p.m. (Eastern)**. Infinite Campus will be temporarily unavailable during the update process. Please contact Lisa Keeter or DeDe Conner if you have any questions or concerns about the update schedule.

This emergency update is needed to correct issues with Student Locator and the Kentucky Child Outcome Summary custom form.

Student Locator Wizard Performance Improvement (SIS-195964)
Users encountered lengthy wait times for the Student Locator Wizard to load search results after updates were made to the tool in the Campus.2551 release. To improve performance and ensure consistency across various school districts and states, these changes have been reverted. The issue that was previously addressed in the Campus.2551 release will be resolved in a future update if necessary.

Kentucky Child Outcome Summary (COS) custom form for Preschool
When Campus published an updated version of the COS form on 11/4/2025 to improve the layout and readability, multiple versions and related database tables were created in many districts. This update includes a script that will combine the updated versions into a single database table and a single COS form. KDE expects to update to the Preschool Child Outcome Summary report to include data from the original and revised COS form next week.

Please share this information with individuals in your district or office as appropriate.

Thank you!

Lisa Keeter
KSIS Service Manager
Division of School Data Services
Office of Education Technology

Phone: (502) 564-2020 Ext. 2462
Email: lisa.keeter@education.ky.gov
300 Sower Blvd., 4NE36
Frankfort, KY 40601
Book time to meet with me

Kentucky Department of EDUCATION