

**From:** Conner, Dede - KDE Division Director  
**Sent:** Monday, February 26, 2024 8:16 AM  
**To:** All State KSIS Contacts  
**Subject:** RE: KSIS Notification: Known Data Visualization/Tableau Issue RESOLVED

The issue reported below is resolved. If there are any questions, please contact [KDE data services](#).  
THANKS!

***DeDe Conner***

Division Director, Chief Data Officer  
Division of School Data Services  
Office of Education Technology

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**From:** Conner, Dede - KDE Division Director  
**Sent:** Thursday, February 22, 2024 1:46 PM  
**To:** All State KSIS Contacts  
**Subject:** KSIS Notification: Known Data Visualization/Tableau Issue

The following information was provided by Computer Information Concepts (CIC) today regarding a known issue with access to data visualization/tableau environment.

**From:** Melissa E. Shields  
**Sent:** Thursday, February 22, 2024 1:08 PM

*We want to inform you of an ongoing issue affecting the KDE-Tableau website. Some users are currently experiencing issues with access to appropriate schools within their district.*

*Our support team at CIC is actively investigating and working diligently towards a resolution. We understand the inconvenience this may cause and appreciate your understanding.*

*Should you encounter this issue, we kindly ask you to reach out to the [KDE Data Services](#) team. Please provide detailed information about the problem you are facing to assist us in expediting the resolution process.*

*Your patience and cooperation are highly valued as we work to bring a swift resolution to this situation. Rest assured, our team is committed to resolving the issue and ensuring a seamless experience for all users.*

*Thank you for your patience as we work to resolve this issue.*

Thanks,  
Melissa

Melissa E. Shields | Chief Services Officer | [Computer Information Concepts](#) |

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