

From: Conner, Dede - KDE Division Director
Sent: Thursday, February 22, 2024 1:46 PM
To: All State KSIS Contacts
Subject: KSIS Notification: Known Data Visualization/Tableau Issue

The following information was provided by Computer Information Concepts (CIC) today regarding a known issue with access to data visualization/tableau environment.

From: Melissa E. Shields
Sent: Thursday, February 22, 2024 1:08 PM

We want to inform you of an ongoing issue affecting the KDE-Tableau website. Some users are currently experiencing issues with access to appropriate schools within their district.

Our support team at CIC is actively investigating and working diligently towards a resolution. We understand the inconvenience this may cause and appreciate your understanding.

Should you encounter this issue, we kindly ask you to reach out to the [KDE Data Services](#) team. Please provide detailed information about the problem you are facing to assist us in expediting the resolution process.

Your patience and cooperation are highly valued as we work to bring a swift resolution to this situation. Rest assured, our team is committed to resolving the issue and ensuring a seamless experience for all users.

Thank you for your patience as we work to resolve this issue.

Thanks,
Melissa

Melissa E. Shields | Chief Services Officer | [Computer Information Concepts](#) |

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