

**From:** Conner, Dede - KDE Division Director  
**Sent:** Wednesday, April 12, 2023 9:02 PM  
**To:** All State KSIS Contacts

**Subject:** KSIS Alert Update: Service Interruption - RESOLVED  
UPDATE from Infinite Campus below:

All sites should be back online and functioning normally. If your district experiences any further issues with this, please create a case or reopen your existing case. We appreciate your patience as we resolved this hardware issue.

**From:** Conner, Dede - KDE Division Director  
**Sent:** Wednesday, April 12, 2023 4:02 PM  
**To:** All State KSIS Contacts  
**Subject:** KSIS Alert: Service Interruption

Please see information below from Infinite Campus.

CAMPUS SUPPORT

**To: Infinite Campus Users**

**ISSUE ALERT: Service Interruption**

At this time, we are aware that some Campus districts are experiencing an intermittent outage. We are currently investigating the issue and will post more information as soon as it's available. If your district is also experiencing this issue, please submit a support case but it is not necessary to follow up with a phone call. We appreciate your patience as we work to resolve this.

The Infinite Campus Support Team  
~Committed to Doing the Right Thing

Please note: The Infinite Campus Notifications mailbox is UNATTENDED. If you have a question or response specific to a case, please logon to the [Infinite Campus Community](#).

Infinite Campus, Inc.  
4321 109th Ave NE  
Blaine, MN 55449  
Campus Support 1-888-461-2004 (for Authorized Support Contacts)