

From: Conner, Dede - KDE Division Director
Sent: Thursday, December 14, 2023 4:12 PM
To: All State KSIS Contacts
Subject: KSIS Notification: Report Server Maintenance

Infinite Campus - CAMPUS SUPPORT

Infinite Campus Report Server Maintenance scheduled for Tuesday, December 19, 2023, 4:00 PM to 6:00 PM CST

Infinite Campus will be performing updates to the Kentucky SSRS report server Tuesday, December 19, 2023, from 4:00 PM to 6:00 PM CST. Please note that during this window, reports found under KY State Reporting (KDE Reports and Edit Reports), and any district reports utilizing the KY SSRS report server, may be unavailable. Users should be able to generate reports once the maintenance window ends. If there are any issues after the window, please submit a support case with Infinite Campus. We appreciate your patience as we complete the necessary maintenance.

The Infinite Campus Support Team
~Committed to Doing the Right Thing

Please note: The Infinite Campus Notifications mailbox is UNATTENDED. If you have a question or response specific to a case, please logon to the [Infinite Campus Community](#).

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Campus Support 1-888-461-2004 (for Authorized Support Contacts)