From: Conner, Dede - KDE Division Director Sent: Wednesday, April 12, 2023 4:02 PM To: All State KSIS Contacts Subject: KSIS Alert: Service Interruption

Please see information below from Infinite Campus.

CAMPUS SUPPORT

To: Infinite Campus Users

ISSUE ALERT: Service Interruption

At this time, we are aware that some Campus districts are experiencing an intermittent outage. We are currently investigating the issue and will post more information as soon as it's available. If your district is also experiencing this issue, please submit a support case but it is not necessary to follow up with a phone call. We appreciate your patience as we work to resolve this.

The Infinite Campus Support Team ~Committed to Doing the Right Thing

Please note: The Infinite Campus Notifications mailbox is UNATTENDED. If you have a question or response specific to a case, please logon to the <u>Infinite Campus Community</u>.

Infinite Campus, Inc. 4321 109th Ave NE Blaine, MN 55449 Campus Support 1-888-461-2004 (for Authorized Support Contacts)