

From: Conner, Dede - KDE Division Director

Sent: Friday, July 17, 2026 7:54 AM

To: All State KSIS Contacts

Subject: KSIS Alert: Do not use Resync State Data Batch Jobs at this time

Please see message from Infinite Campus below.

Infinite Campus

Campus Support

ISSUE ALERT:

KDE has an Rx update scheduled with Infinite Campus for Friday evening and is currently pausing all districts' syncs until the update is complete.

At this time, we are asking districts NOT to start any Resync State Data - Batch Jobs until this update is completed.

Thank you for your patience and understanding while we await this important Rx from Infinite Campus.

Best regards,

Campus Support

Please note: The Infinite Campus Notifications mailbox is UNATTENDED. If you have a question or response specific to a case, please logon to the [Infinite Campus Support Portal](#).

1-888-461-2004 (for Authorized Support Contacts)

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