From: Conner, Dede - KDE Division Director
Sent: Monday, May 5, 2025 10:45 AM
To: All State KSIS Contacts
Subject: KSIS Notification: Issue Alert - Assessment Publishing

See information below regarding outstanding issue with publishing assessment scores. KDE will resume publishing assessments once this issue is resolved.

Infinite Campus

Campus Support

SSUE ALERT: State Edition Assessment Publishing

The Kentucky Department of Education (KDE) has discovered an issue with publishing assessment structures and results to districts from Infinite Campus. At this time, KDE has been advised to refrain from publishing additional assessment records to district sites. There are no known issues with previously published assessments. Infinite Campus development is working this issue, SIS-188831, to return publishing functionality as quickly as possible. We appreciate your patience and understanding as we work to address the delay in viewing assessments ready to be published by KDE.

Best regards,
Campus Support

Please note: The Infinite Campus Notifications mailbox is UNATTENDED. If you have a question or response specific to a case, please logon to the Infinite Campus Support Portal.

1-888-461-2004 (for Authorized Support Contacts)

Michael Mock
Client Relationship Manager, Sr.