

**From:** Conner, Dede - KDE Division Director  
**Sent:** Tuesday, August 29, 2023 2:10 PM  
**To:** All State KSIS Contacts  
**Subject:** KSIS Notification: Infinite Campus Special Education

See information from Infinite Campus below. Please share with your Special Education contacts.

CAMPUS SUPPORT

**To: Infinite Campus Special Education Staff**

ISSUE ALERT: Alternate Assessment Participation Guidelines Editor Tool Rights

Infinite Campus has confirmed an issue with tool rights for the Alternate Assessment Participation Guidelines editor within the KY IEP. (Student Information>Special Education>General>Documents>Create New Plan>KY IEP> Alternate Assessment Participation Guidelines).

Write (W) and Add (A) tool rights to Documents Sections (Special Ed>General>Documents>Plan>Document Sections) are currently not allowing users to save and add new records for the Alternative Assessment Participation Guidelines editor.

**WORKAROUND:**

Users who have the Delete (D) tool rights to the Document Sections can save new records for the Alternate Assessment Participation Guidelines editor.

If the Alternate Assessments Participation Guidelines editor is not required as part of the student's IEP and the editor has not been started or updated to an in-progress status, staff members with Write (W) and Add (A) tool rights are still able to mark the editor "Not Needed".

**FIX:**

This issue is being tracked with Infinite Campus Development. Our team is working diligently to resolve this issue and will be working with KDE to deploy a fix as it becomes available.

We apologize for any inconvenience this has caused your district.

As always, if you are experiencing an issue with Infinite Campus, please submit a support case. If it needs immediate attention, please follow up your case submission with a phone call to Support at 1-888-461-2004

The Infinite Campus Support Team  
~Committed to Doing the Right Thing

Please note: The Infinite Campus Notifications mailbox is UNATTENDED. If you have a question or response specific to a case, please logon to the [Infinite Campus Community](#).

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Campus Support 1-888-461-2004 (for Authorized Support Contacts)