From: Darnell, Crystal - Division of School Data Services
Sent: Tuesday, April 8, 2025 12:00 PM
To: All State KSIS Contacts
Subject: KSIS Notification: Infinite Campus Outage Alert

Campus Support

OUTAGE ALERT: Intermittent Outages and Connectivity Issues with Campus Sites

We are aware that some districts are experiencing outages or intermittent connectivity issues when accessing Campus sites.

Infinite Campus is investigating, and once more information is available, we will update <u>Campus</u> <u>Community</u>.

If your district is experiencing this problem, please create an outage case, but it is not necessary to follow up by phone.

We greatly appreciate your patience and understanding as we work to investigate and resolve these intermittent outages.

Best regards,

Campus Support

Infinite Campus, Inc. 4321 109th Ave NE Blaine, MN 55449 Campus Support 1-888-461-2004 (for Authorized Support Contacts)