

From: Conner, Dede - KDE Division Director
Sent: Tuesday, July 14, 2026 4:43 PM
To: All State KSIS Contacts
Subject: KSIS Alert: KECSAC Data Loss and Required Actions (Update)

KSIS Contact,

We want to provide an update regarding the recent KECSAC data loss and ongoing restoration work.

Infinite Campus successfully restored all KECSAC records that existed as of July 3. This restoration was completed on Friday, July 10. However, a server restart is required to ensure the KECSAC tool functions correctly.

The restart is scheduled for tonight, July 14, at 9:00 p.m. (Central) / 10:00 p.m. (Eastern). Infinite Campus will be temporarily unavailable during this maintenance window.

Campus is continuing work to restore KECSAC records that were created last week, as well as tool rights for user groups and individual users.

We will share additional updates as progress continues. Thank you for your patience and cooperation.

Lisa

Lisa Keeter

KSIS Service Manager

Kentucky Department of Education

(502) 564-2020 Ext. 2462

[Book time to meet with me](#)

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From: Burton, Linda - Division of School Data Services
Sent: Tuesday, July 07, 2026 5:07 PM
To: All State KSIS Contacts
Subject: KSIS Alert: KECSAC Data Loss and Required Actions

KSIS Contact,

I'm writing to make you aware of an unexpected data loss affecting KECSAC information in district editions.

On July 6, 2026, the KECSAC tool was inadvertently removed and then recreated in district editions during a published update. When the tool was removed, all KECSAC data stored in district editions was deleted. Data in the state edition was not affected. Infinite Campus is actively researching the best approach to restore the deleted district-level data.

Until further notice:

- Do not initiate a Resync State Data – Batch for PublishedTabCustomStudent.
- Do not create new KECSAC records.

We will provide additional updates as soon as more information becomes available. We sincerely apologize for the disruption and appreciate your patience while this issue is being resolved.

If you have any questions, please contact the [Division of School Data Services by email](#).

Thank you,

Lisa

Lisa Keeter

KSIS Service Manager
Division of School Data Services
Office of Education Technology

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