

From: Conner, Dede - KDE Division Director
Sent: Thursday, September 3, 2026 3:31 PM
To: All State KSIS Contacts
Subject: KSIS Notification: Action Needed for RapidIdentity SSO to Infinite Campus - UPDATE

KSIS Contacts,

We apologize for the confusion, but the previously requested action to check the **Program** role on all District Assignment records should be reversed if it has already been completed.

The change was identified as a potential solution to avoid updating all Infinite Campus usernames to email addresses. However, it has since been determined that this approach has unintended consequences for districts using **OneRoster 1.1** integrations.

If you completed the actions outlined in the prior email (hyperlink intentionally disabled), please update your task to **uncheck the Program role on all District Assignment records**. The [CUES Setup Uncheck Program for Staff](#) documentation contains detailed instructions for making the necessary changes.

In districts that have not yet implemented Single Sign-On (SSO) from RapidIdentity to Infinite Campus, all student, teacher, and staff Infinite Campus usernames must be configured as their school email addresses before federation with RapidIdentity can occur. Once complete, please work with your local EdTech leader to reschedule the implementation of SSO with Rapid Identity through your district's assigned Identity Automation Enablement lead.

Thank you for your attention to this matter, and I apologize for any inconvenience caused.

Best regards,
Lisa

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[Book time to meet with me](#)

From: Conner, Dede - KDE Division Director
Sent: Friday, August 28, 2026 1:37 PM
To: All State KSIS Contacts
Subject: KSIS Notification: Action Needed for RapidIdentity SSO to Infinite Campus

KSIS Contacts,

KDE is requesting that all districts complete an additional step to ensure non-teaching staff are included in CUES. This should be a quick 5-minute setup and is explained in *Schedule Job to Assign Program Role on District Assignment* within [CUES Setup Staff User Accounts](#). Please complete this as

soon as possible, RapidIdentity will start using this new field to improve the user experience as soon as next week.

Many districts have recently experienced issues with Single Sign-On (SSO) from RapidIdentity to Infinite Campus. To address these issues, RapidIdentity will deploy an update tonight, **August 28**, that expands the collection of Infinite Campus usernames beyond teachers and students to include additional staff members.

Checking **Program** on the **District Assignment** record does **not** impact Infinite Campus functionality. However, it does ensure that staff members are included in the OneRoster data output provided to RapidIdentity. Including all applicable staff now will help districts prepare for the upcoming SSO updates. After all staff are included in the data collection process, RapidIdentity will begin working with districts to update their SSO configurations so that Infinite Campus usernames are used for authentication for all staff and students.

Completing this task will help ensure your district is prepared for these changes and may reduce potential delays as RapidIdentity begins implementing the updated SSO process.
Thank you for your prompt attention to this matter.

Lisa Keeter

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