

From: Conner, Dede - KDE Division Director
Sent: Friday, August 28, 2026 1:37 PM
To: All State KSIS Contacts
Subject: KSIS Notification: Action Needed for RapidIdentity SSO to Infinite Campus

KSIS Contacts,

KDE is requesting that all districts complete an additional step to ensure non-teaching staff are included in CUES. This should be a quick 5-minute setup and is explained in *Schedule Job to Assign Program Role on District Assignment* within [CUES Setup Staff User Accounts](#). Please complete this as soon as possible, RapidIdentity will start using this new field to improve the user experience as soon as next week.

Many districts have recently experienced issues with Single Sign-On (SSO) from RapidIdentity to Infinite Campus. To address these issues, RapidIdentity will deploy an update tonight, **August 28**, that expands the collection of Infinite Campus usernames beyond teachers and students to include additional staff members.

Checking **Program** on the **District Assignment** record does **not** impact Infinite Campus functionality. However, it does ensure that staff members are included in the OneRoster data output provided to RapidIdentity. Including all applicable staff now will help districts prepare for the upcoming SSO updates. After all staff are included in the data collection process, RapidIdentity will begin working with districts to update their SSO configurations so that Infinite Campus usernames are used for authentication for all staff and students.

Completing this task will help ensure your district is prepared for these changes and may reduce potential delays as RapidIdentity begins implementing the updated SSO process.

Thank you for your prompt attention to this matter.

Lisa Keeter

KSIS Service Manager
Division of School Data Services
Office of Education Technology

Phone: (502) 564-2020 Ext. 2462

Email: lisa.keeter@education.ky.gov

300 Sower Blvd., 4NE36

Frankfort, KY 40601

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